

1. Name three or more things cemeteries do well in the burial process and should continue to do?

- a) Professional appearance of staff
 - 1) clean shaven
 - 2) uniforms
 - 3) keep distance
- b) Appearance of Area
 - 1) use of artificial turf
 - 2) placement of funeral flowers
 - 3) protection of adjacent graves
- c) Record Keeping
- d) Quick availability of services
- e) Availability of choices re: monuments
- f) Access to grave sites
- g) Use of tents, chairs
- h) Knowledgeable staff
- i) Re-sod immediately — compact graves

2. What are three or more major challenges of opening & closing a grave?

- a) Weather conditions
- b) Water in graves
- c) Locating graves
- d) Safety issues — cave-ins
- e) Authorization requirements — through funeral director
- f) Dealing with families & satisfying cultural requests (against crematory policy)
- g) Scheduled funerals at the same time
- h) Rock/Sandy soil or bad soil

3. How do you protect employees, visitors, monuments or turf from the burial process?

Employees

- a) Hard hats — work boots (shoes)
- b) Eye protection
- c) Ear protection
- d) Shoring graves
- e) Safety committees
- f) Monument moving
- g) Cemetery security

Visitors

- a) Safety cones & chains
- b) Plywood covering for excavation
- c) Plywood to guide visitors to grave site
- d) Staff member on site for service
- e) Rope off area to protect visitors

Monuments

- a) Move monument that are not stable
- b) Secure adjacent monument
- c) Use caution tape
- d) Install plywood for protection during excavation

Turf

- a) Plywood in & plywood out
- b) Plywood under excavation pile
- c) Turf tires

4. How do you restore a grave after the burial process?

- a) Compactor on loader
- b) Compost on top after settled
- c) Put sod back even before it sinks — only one flower arrangement
- d) Mound before settling
- e) Lawn crypts to avoid settling
- f) Produce own compost in house/ hydro seed
- g) Leave 1-6 flower pieces after funeral — remove after one week

5. What are some of the details of the burial process that show families that your staff cares?

- a) Clean area around site
- b) Leading funerals with burial cars to grave site rather than a dump truck
- c) Properly worn clean uniforms
- d) Workers move away from funeral services
- e) Handle burial flowers carefully
- f) Wait to lower casket after families depart
- g) Clean burial greens used
- h) Protect any planting or family decoration that can be returned to grave after burial
- i) Remove hats for the committal service
- j) Install flags after the burial with a turf establishment date

6. What are some innovative equipment or processes that make burials easier, or safer?

- a) Backhoes with frost breakers & turf tires
- b) Utility vehicles
- c) Monument lifts — OSHA APPROVED
- d) Shoring boxes — steel shoring
- e) 8' shovels for square corners
- f) Smaller backhoes
- g) Rubber wheeled excavator
- h) Safety incentive programs — lunches — awards
- i) Roller cross sticks for lowering devices
- j) Beam foundations — strip or foundation systems
- k) Prefabricated and removable single foundation systems
- l) Better communication i.e. Nextel gps, radios cell phones
- m) Management observes committal service